

Global Corruption Barometer- Pacific 2021

Administrative Variables

ID.

☐ Interviewee ID Number: ____

STARTDATE.

☐ Interview Start Date: DD/MM/YYYY

STARTTIME.

☐ Interview Start Time: __/__ [24 Hour Clock]

ENDDATE.

☐ Interview End Date: DD/MM/YYYY

ENDTIME.

☐ Interview End Time: __/__ [24 Hour Clock]

INTID.

☐ Interviewer ID Number: ____

GENDER.

☐ Gender of Interviewer

Male interviewer	1
Female interviewer	2

COUNTRY.

☐

PNG	1
Fiji	2
Solomon Islands	3
New Caledonia	4
Vanuatu	5
French Polynesia	6
Samoa	7
Tonga	8
Cook Islands	9
Tuvalu	10
Niue	11
Tokelau	12
FSM	13
Kiribati	14
Marshall Islands	15
Palau	16
Nauru	17

REG.

☐ Region [PRECODED LIST OF ALL REGIONS]

SSU.

☐ Administrative area **[PRECODED LIST OF ALL REGIONS]**

AREA.

☐ Density question:

Urban	1
Rural	2

PHONETYPE

☐
Mobile phone 1
Landline 2

LANG.

☐ Language

Introduction

[READ]

Good Morning/afternoon/evening. I am _____ from **TEBBUTT RESEARCH** on behalf of one of our clients. We are conducting a study to understand how **[INSERT COUNTRY NAME]** is governed. Your number has been selected randomly and all information will be kept confidential. We would like to ask you some questions. Will you help us?

IF PHONETYPE= 1 THEN ASK SC1. OTHERWISE SKIP TO SC2

SC1 Is this mobile phone number shared among the adults of this household?
[DO NOT READ OPTIONS]

YES	1
NO	2

IF SC1=1 OR PHONETYPE= 2 ASK SC2. OTHERWISE SKIP TO SC6.

SC2 Would you help us to pick a member of your family to answer some question?

YES	1
NO	2

SC4 In order to ensure that respondents are selected at random, could you tell me, how many persons aged 18 or more **INCLUDING YOURSELF** live in your household?
[RECORD ANSWER]

[]

18+ members of the household

REFUSAL	98
DK	99

IF SC4= 98 OR 99 CLOSE THE INTERVIEW
IF SC4= 1 DO NOT ASK SC5

SC5 Can I please speak to the person aged 18 or older living in your household who had the last birthday?
[DO NOT READ OPTIONS]

Yes, it is the person on the phone	1
Yes, the respondent is calling another member of the household	2
No, eligible respondent is not currently available	3

IF SC5=3 CLOSE THE INTERVIEW AND ARRANGE APPOINTMENT OR CALL BACK ANOTHER TIME AND SAY: "Thank you, we will call you back another time"

IF SC5=2 (THE SELECTED RESPONDENT IS NOT THE SAME PERSON THAT YOU FIRST TALKED WITH), REPEAT INTRODUCTION:

[TO ALL RESPONDENTS]

SC6 This interview will take about 15 to 20 minutes. Do you wish to proceed?
[DO NOT READ OPTIONS]

OK TO PROCEED	1
REFUSAL	2

IF SC6=2 CLOSE THE INTERVIEW AND SAY: *"Thank you very much for your time, this is the end of the survey."*

SC7 To make sure we are reaching the right target group, can you tell me in which region you live?
[ADAPT QUESTION ACCORDINGLY PER COUNTRY-PROGRAMMER SHOW PRECODED LIST]
INTERVIEWER: RECORD REGION BASED ON PRECODED LIST

_____	1
DK	99

IF SC7=99 OR QUOTA FULL CLOSE THE INTERVIEW AND SAY: *"Unfortunately we are looking for respondents in specific regions of the country. Thank you very much for your time, this is the end of the survey."*

[TO ALL RESPONDENTS]

SC8 How old are you?
[RECORD ANSWER]

_____	1
REFUSAL	98
DK	99

IF SC8<18 (YOUNGER THAN 18) OR SC8=98 (REFUSAL) OR SC8=99 (DON'T KNOW) CLOSE THE INTERVIEW AND SAY: *"Unfortunately we are looking for respondents 18 years and older. Thank you very much for your time, this is the end of the survey."*

SC10 (GENDER). [READ OUT ONLY IF NEEDED, OTHERWISE RECORD ANSWER WITHOUT READING THE QUESTION] What is your gender?
[DO NOT READ OPTIONS]

Male	1
Female	2

SECTION A – PERCEPTION ON CORRUPTION

FILTER: ASK ALL

Q1a. First of all, we would like to know how much trust and confidence do you have in the following to do a good job in **[INSERT COUNTRY NAME]** and act in a fair manner whilst carrying out their responsibilities.

Would you say you have no trust at all, not very much trust, a fair amount of trust or a great deal of trust in...? **READ EACH ITEM- SINGLE RESPONSE PER ITEM**

READ SCALE AS NECESSARY

PROG NOTE:

- SINGLE RESPONSE PER ROW
- RANDOMISE A THROUGH I

		No trust at all	Not very much trust	A fair amount of trust	A great deal of trust	DO NOT READ Don't know
A	The government (including politicians, public servants or any kind of government agency)	1	2	3	4	99
B	The courts	1	2	3	4	99
C	The police	1	2	3	4	99
D	Business that provides services for the government	1	2	3	4	99
E	The army	1	2	3	4	99
F	The banks	1	2	3	4	99
G	Religious institutions	1	2	3	4	99
H	Civil society organisations	1	2	3	4	99
I	Kastom/Whanau/Family/Wider family	1	2	3	4	99

FILTER: ASK ALL

Q2a. How much of a problem, if at all, is **corruption in the government** in this country? Is it...? **READ OUT ANSWER OPTIONS**

PROG NOTE:

- SINGLE RESPONSE
- REVERSE 1 THROUGH 4

No problem at all	1
Fairly small	2
Fairly big	3
A very big problem	4
DO NOT READ Don't know	99

FILTER: ASK ALL

Q2b. And how much of a problem, if it all, is **corruption in the business sector¹** in this country? **[READ OUT ANSWER OPTIONS]**

PROG NOTE:

- SINGLE RESPONSE
- REVERSE 1 THROUGH 4

No problem at all	1
Fairly small	2
Fairly big	3
A very big problem	4
DO NOT READ Don't know	99

¹ Businesses and industries that are not controlled by the State

FILTER: ASK ALL

Q4.a Over the past year, in your opinion, has the level of corruption in **government** in **[INSERT COUNTRY NAME]**? **[READ SCALE AS NECESSARY]**

Q4.b and in the **business sector** in **[INSERT COUNTRY NAME]**? **[READ SCALE AS NECESSARY]**

PROG NOTE:

- **SINGLE RESPONSE**
- **REVERSE 1 - 5**

		Decreased a lot	Somewhat decreased	Stayed the same	Somewhat increased	Increased a lot	DO NOT READ Don't know
Q4a	Government	1	2	3	4	5	99
Q4b	Business sector	1	2	3	4	5	99

FILTER: ASK ALL

Q5. How well or badly would you say **the current government is handling the task of fighting corruption** would you say it's handling it...? **[READ OUT ANSWER OPTIONS]**

PROG NOTE:

- **SINGLE RESPONSE**
- **REVERSE 1-4**

Very badly	1
Fairly badly	2
Fairly well	3
Very well	4
DO NOT READ Don't know	99

FILTER: ASK ALL

Q6. How many of the following people do you think are involved in corruption – would it be none of them, some of them, most of them, or all of them? Firstly...?

SAY IF NECESSARY: How many of those people do you think are involved in corruption?

READ SCALE AS NECESSARY
PAUSE AFTER EACH ITEM

PROG NOTE

- **SINGLE RESPONSE PER ROW**
- **ROTATE A-O**

		None	Some of them	Most of them	All of them	DO NOT READ Don't know
A	The President and Officials in his/her Office ²	1	2	3	4	99
B	The Prime Minister and Officials in his/her Office ³	1	2	3	4	99
C	Members of Parliament ⁴	1	2	3	4	99
D	Public servants	1	2	3	4	99

² Edit/ Remove as appropriate depending on the political system of the country

³ Edit/ Remove as appropriate depending on the political system of the country

⁴ Revise depending on what is the words used to refer to elected representatives in the legislative office of the country

E	Local government councillors ⁵	4	2	3	4	99
F	Police	1	2	3	4	99
G	Judges and Magistrates ⁶	1	2	3	4	99
H	Religious leaders	1	2	3	4	99
I	Business executives	1	2	3	4	99
J	Workers in civil society organisations	1	2	3	4	99
K	Bankers	1	2	3	4	99
L	Army leaders	1	2	3	4	99
M	Companies extracting national resources	1	2	3	4	99
O	Community leaders ⁷	1	2	3	4	99

SECTION B – EXPERIENCES WITH CORRUPTION

FILTER: ASK ALL

Q8. Next, I want to ask you some questions about your experience with various public services in the last 12 months. Can you tell me in the past 12 months if you have or not contact with.....? **(READ SERVICES-SINGLE RESPONSE)**

PROGRAMMER SHOW GRID-SINGLE RESPONSE

		YES	NO	DK (DO NOT READ)
Q8.a	A public school	1	2	99
Q8.b	A public clinic or hospital	1	2	99
Q8.c	Government office to get an identity document like a birth certificate, driver's license, passport or voter's card, or a permit	1	2	99
Q8.d	Government's service provider to get water, sanitation or electric services	1	2	99
Q8.e	The police	1	2	99
Q8.f	The courts	1	2	99

FILTER: PROGRAMMER SHOW SERVICES CONTACTED IN Q8. (FILTER L12M Q8=1)

Q10. And taking into consideration the public services that you have contacted in the last 12 months, how often, if ever, did you have to use **personal connections or call** in favours in order to get the services you needed from ... **INTERVIEWER READ SERVICE AND SCALE.**

PROGRAMMER SHOW GRID- SINGLE RESPONSE.

		Never	Once or twice	A few times	Often	DO NOT READ Don't know	DO NOT READ Refused
Q10.a	A public school	1	2	3	4	99	98
Q10.b	A public clinic or hospital	1	2	3	4	99	98
Q10.c	Government office to get the document you needed	1	2	3	4	99	98
Q10.d	Government to get water, sanitation or electric services	1	2	3	4	99	98
Q10.e	The police	1	2	3	4	99	98
Q10.f	The courts	1	2	3	4	99	98

⁵ Translate to refer to officials who are elected to the lowest administrative area

⁶ Magistrates should be translated to refer to lower level courts.

⁷ To ask just in Melanesia countries.

FILTER: ASK ANY WHO USED PERSONNAL CONNECTIONS 2 THRU 4 FOR ANY Q10.

Q21(a). Thinking about the most recent time that you had to use your personal connections in order to get a public service, what was your main reason for doing this? Was it that **READ OUT ANSWER OPTIONS**

PROG NOTE:

- **SINGLE RESPONSE**
- **RANDOM 1 TO 5**

I would have not received the service without my personal connection	1
I wanted to get a quicker service than what is usually offered	2
I wanted to get a better service than what is usually offered	3
It was a way to help each other DO NOT READ	4
DO NOT READ Don't know	99
DO NOT READ Refused	98

FILTER: PROGRAMMER SHOW SERVICES CONTACTED IN Q8. (FILTER L12M Q8=1)

Q9. And taking into consideration the public services that you have contacted in the last 12 months. How often, if ever, did you have **to pay a bribe, give a gift, or do a favour in order to get the assistance** or services you needed from.....? **INTERVIEWER READ SERVICE AND SCALE.**

PROGRAMMER SHOW GRID- SINGLE RESPONSE.

		Never	Once or twice	A few times	Often	DO NOT READ Don't know	DO NOT READ Refused
Q9.a	A public school	1	2	3	4	99	98
Q9.b	A public clinic or hospital	1	2	3	4	99	98
Q9.c	Government office to get the document you needed	1	2	3	4	99	98
Q9.d	Government's service provider to get water, sanitation or electric services	1	2	3	4	99	98
Q9.e	The police	1	2	3	4	99	98
Q9.d	The courts	1	2	3	4	99	98

FILTER: PROGRAMMER SHOW SERVICES CONTACTED IN Q8. (FILTER L12M Q8=1)

Q14(a). And thinking about the most recent time that **you paid a bribe, gave a gift, or did a favour** in order to get a public service, what was your main reason for doing this? Was it that ...? **READ OUT ANSWER OPTIONS**

PROG NOTE:

- **SINGLE RESPONSE**
- **RANDOMISE 1 TO 5**

You were asked to pay	1
You were not asked to pay but you knew it was expected	2
You offered to pay to get things done quicker	3
You offered to pay to get things done better	4
You were not asked to pay but you wanted to express your gratitude DO NOT READ	5

You were afraid that if you did not pay there would be retaliation DO NOT READ	6
DO NOT READ Other	
DO NOT READ Don't know	99
DO NOT READ Refused	98

INTERVIEWER READ: Before I continue, I would like to remind you that your answers are confidential and they cannot be traced. There are not right or wrong responses, we only want to know your opinion towards those topics.

FILTER: ASK ANY WHO PAID A BRIBE 2 THRU 4 FOR ANY Q9.

Q14(b). Considering the last time that **you paid a bribe, gave a gift, or did a favour** in order to get a public service by; did you report the incident to a government official or someone in a position of authority?

PROG NOTE:
SINGLE RESPONSE

Yes	1
No	2
Don't know	99

FILTER: ASK ALL

Q17. Some people experience situations in which public officials make requests of a sexual nature⁸ in exchange for a government service or benefits. How often do you think this happens in **[INSERT COUNTRY]**? **[READ OUT ANSWER OPTIONS]**

PROG NOTE: SINGLE RESPONSE
REVERSE CATEGORIES

Very frequently	5
Often	4
Occasionally	3
Rarely	2
Never	1
DO NOT READ Don't know	99
DO NOT READ Refused	98

FILTER: ASK ALL

Q18. And thinking about your own experience in the last 5 years, has it ever happened that an official in **[INSERT COUNTRY NAME]** asked for something similar from you or from someone you know? **[READ OUT ANSWER OPTIONS]**

PROG NOTE: SINGLE RESPONSE
REVERSE CATEGORIES

Never	1
Once or twice	2
A few times	3
Often	4
DO NOT READ Don't know	99
DO NOT READ Refused	98

⁸ This may include inappropriate touching, exposure of body parts, posing for suggestive pictures, or engaging in sexual activity

FILTER: ASK ALL

Q19(b). In the past 5 years, how many times, if at all, has anyone tried to offer **you** a **bribe or special favour** to vote in a particular way at a national, regional or local election? Has that happened to you...? **[READ OUT ANSWER OPTIONS]**

**PROG NOTE: SINGLE RESPONSE
REVERSE 1 TO 4**

Never	1
Once or twice	2
A few times	3
Often	4
DO NOT READ Don't know	99
DO NOT READ Refused	98
DO NOT READ Not applicable - could not vote	97

FILTER: ASK ALL

Q19(c). In the past 5 years, has anyone offered a gift or special favour to other members of your family or clan to vote for a particular candidate at a national, provincial or local election? **[READ OUT ANSWER OPTIONS]**

**PROG NOTE: SINGLE RESPONSE
REVERSE 1 TO 4**

Never	1
Once or twice	2
A few times	3
Often	4
DO NOT READ Don't know	99
DO NOT READ Refused	98
DO NOT READ Not applicable - could not vote	97

FILTER: ASK ALL

Q20(c). And in the past 5 years, how many times, if at all, has anyone threatened you with some sort of retaliation if you did not vote in a particular way at a national, regional or local election? Has that happened to you...? **[READ OUT ANSWER OPTIONS]**

**PROG NOTE:
- SINGLE RESPONSE
- REVERSE 1 TO 4**

Never	1
Once or twice	2
A few times	3
Often	4
DO NOT READ Don't know	99
DO NOT READ Refused	98
DO NOT READ Not applicable - could not vote	97

SECTION C – ATTITUDES TOWARDS CORRUPTION

FILTER: ASK ALL

Q22.Next, for each of the following statements that I read out, please tell me whether you strongly disagree, tend to disagree, neither agree nor disagree, tend to agree or strongly agree.

READ OUT STATEMENTS A THROUGH F. PAUSE AFTER EACH.

SAY IF NECESSARY: Do you strongly disagree, tend to disagree, neither agree nor disagree, tend to agree or strongly agree?

PROG NOTE:

- **SINGLE RESPONSE PER ROW**
- **RANDOMISE A - E**

		Strongly disagree	Tend to disagree	Neither agree nor disagree	Tend to agree	Strongly agree	[Do not read]
A	Ordinary people can make a difference in the fight against corruption	1	2	3	4	5	99
B	It is acceptable for the government to engage in a bit of corruption as long as it delivers good results	1	2	3	4	5	99
C	If someone in a position of responsibility helps me, then I feel I should give them a gift or political support to acknowledge this	1	2	3	4	5	99
D	There is little control over those who exploit our natural resources	1	2	3	4	5	99
E	The government in (INSERT COUNTRY NAME) has been transparent in its handling of the COVID-19 pandemic	1	2	3	4	5	99

FILTER: ASK ALL

Q24. How **often** do you think the following situations happen in **[INSERT COUNTRY NAME]** – would you say they happen never, rarely, occasionally, frequently, or very frequently. Firstly...?

SAY IF NECESSARY: How often do you think that happens in **[INSERT COUNTRY NAME]**?

READ SCALE AS NECESSARY

PROG NOTE:

- **SINGLE RESPONSE PER ROW**
- **RANDOMISE A-F**

	Never	Rarely	Occasionally	Frequently	Very frequently	DO NOT READ
--	-------	--------	--------------	------------	-----------------	-------------

							Don't know
A	People using their personal or political connections to get a better service from a government department than other people	1	2	3	4	5	99
B	Companies using money or connections to secure profitable government contracts	1	2	3	4	5	99
C	A public servant influencing a hiring decision in their department to favour a friend or a family member	1	2	3	4	5	99
E	Officials who engage in corruption face appropriate action against them	1	2	3	4	5	99
F	The Government in (INSERT COUNTRY NAME) is pretty much run by a few big interests looking out for themselves	1	2	3	4	5	99
G	Big companies avoid paying their taxes.	1	2	3	4	5	99
H	The government in (INSERT COUNTRY NAME) takes the views of people like me into account when making decisions	1	2	3	4	5	99

SECTION D – SOCIO-DEMOGRAPHICS

FILTER: ASK ALL

Q21. How often do you inform yourself on public affairs?
[READ OUT OPTIONS]

PROG NOTE: SINGLE RESPONSE

Several times a day	6
Once a day	5
At least once a week	4
At least once a month	3
Less often	2
Not at all	1
DO NOT READ Don't know	99
DO NOT READ Refused	98

Q22. And what is your main source of information on public affairs?

[READ OUT OPTIONS]

PROG NOTE: SINGLE RESPONSE – RANDOMISE CODE 1 - 5

Facebook or other social media	1
TV news	2
Radio	3
Online media, such as Google news	4
Printed newspapers and magazines	5
DO NOT READ Don't know	99
DO NOT READ Refused	98

FILTER: ASK ALL

Q26. Which of the following best describes your working status? **[READ OUT ANSWER] OPTIONS**

PROG NOTE:
- SINGLE RESPONSE

Working full-time (more than 30 hours per week)	1
Working part-time (less than 30 hours per week)	2
Not working and looking for work	3
Retired	4
Does not work and Not seeking for job	5
Student	6
Homemaker	7
DO NOT READ Refused to answer	98
DO NOT READ Don't know	99

FILTER: ASK IF Q26 == 1 OR 2 OTHERWISE SKIP to Q.28.

Q27. What is your main occupation? **[DO NOT READ OPTIONS. CODE FROM RESPONSES.]**

PROG NOTE:**- SINGLE RESPONSE**

Subsistence farmer (produces only for home consumption)	1
Peasant Farmer or Small scale producer (produces both for own consumption and some surplus produce for sale)	2
Commercial Farmer (produces mainly for sale)	3
Farm worker	4
Fisherman	5
Trader / Hawker / Vendor	6
Miner	7
Domestic Worker / Maid / Char / House helper	8
Armed Services/ Police / Security Personnel	9
Artisan / skilled manual worker in the formal sector	10
Artisan / skilled manual worker in the informal sector	11
Clerical Worker	12
Unskilled manual worker in the formal sector	13
Unskilled manual worker in the informal sector	14
Businessperson (works in company for others)	15
Businessperson (Owns small business of less than 10 employees)	16
Businessperson (Owns large business of 10 or more employees)	17
Professional Worker (e.g., lawyer, accountant, nurse, engineer, etc.)	18
Supervisor / Foreman	19
Teacher	20
Government Worker	21
Employees in the retail sector	22
Other _____ PLEASE POST CODE	22
DO NOT READ Refused to answer	98
DO NOT READ Don't know	99

FILTER: ASK IF Q26 == 3 THRU 7**Q28. What was your last main occupation? PLEASE DO NOT READ OPTIONS – CODE FROM ANSWER.****PROG NOTE:****- SINGLE RESPONSE**

Never had a job	0
Subsistence farmer (produces only for home consumption)	1
Peasant Farmer or Small scale producer (produces both for own consumption and some surplus produce for sale)	2
Commercial Farmer (produces mainly for sale)	3
Farm worker	4
Fisherman	5
Trader / Hawker / Vendor	6
Miner	7
Domestic Worker / Maid / Char / House helper	8
Armed Services/ Police / Security Personnel	9
Artisan / skilled manual worker in the formal sector	10
Artisan / skilled manual worker in the informal sector	11
Clerical Worker	12

Unskilled manual worker in the formal sector	13
Unskilled manual worker in the informal sector	14
Businessperson (works in company for others)	15
Businessperson (Owns small business of less than 10 employees)	16
Businessperson (Owns large business of 10 or more employees)	17
Professional Worker (e.g., lawyer, accountant, nurse, engineer, etc.)	18
Supervisor / Foreman	19
Teacher	20
Government Worker	21
Employees in the retail sector	22
Other _____ PLEASE SPECIFY	23
DO NOT READ Refused to answer	98
DO NOT READ Don't know	99

FILTER: ASK ALL

Q29.

☐ What is your highest level of education? **DO NOT READ OPTIONS – CODE FROM ANSWER.**

PROG NOTE:

- **SINGLE RESPONSE**

No formal education	0
Informal schooling only	1
Some primary schooling	2
Primary school completed	3
Some secondary school	4
Secondary school completed	5
Some higher secondary/equivalent	6
Higher secondary/equivalent completed	7
Some Bachelor/equivalent degree	8
Bachelor/equivalent degree completed	9
Masters/equivalent degree or above	10
DO NOT READ Refused to answer	98

FILTER: ASK ALL

Q30.

☐ Thinking about the amount of income your household has to buy with, would you say that your household has...? - **READ THE SCALE BELOW**

PROG NOTE:

- **SINGLE RESPONSE**

- **REVERSE 5 - 1**

Enough to buy what we want with no difficulties	5
Just enough to buy what is needed	4
We can manage with difficulties	3
We need to borrow or spend savings to buy things we need	2
We can't buy at all what we need, we have no savings or no income	1
DO NOT READ Refused to answer	98

FILTER: ASK ALL

Q36. Which phrase describes the area where you live? **[READ OUT ANSWER OPTIONS]**

PROG NOTE:

- **SINGLE RESPONSE**

A big city or the main city	1
The outer suburbs or outskirts of a big city	2
A town or a small city	3
A rural area, rural village, rural settlement	4
A farm or home in the countryside, a remote area	5

PROGRAMMER SHOW FOLLOWING BY THE END :

[READ AND FINISH CALL]

“That is the end of our interview. Thanks for your time! It is possible that a supervisor call you back in order to validate the authenticity of this interview. Have a nice day.”