**Indicative Questionnaire**

***Administrative Variables***

**STARTDATE.**

[\_\_\_] Interview Start Date: DD/MM/YYYY

**STARTTIME.**

[\_\_\_] Interview Start Time: \_\_/\_\_ **[24 Hour Clock]**

**ENDDATE.**

[\_\_\_] Interview End Date: DD/MM/YYYY

**ENDTIME.**

[\_\_\_] Interview End Time: \_\_/\_\_ **[24 Hour Clock]**

**INTID.**

[\_\_\_] Interviewer ID Number: \_\_\_

**GENDER.**

[\_\_\_] Gender of Interviewer: Male 1 / Female 2

**REG.**

[\_\_\_] Region **[PRECODED LIST OF ALL REGIONS]**

**SSU.**

[\_\_\_] Administrative area **[PRECODED LIST OF ALL REGIONS]**

**AREA.**

[\_\_\_] Type of Area: Urban 1 / Rural 2

***Introduction***

Good day. My name is \_\_\_\_\_\_\_\_\_\_\_\_. I am from \_\_\_\_\_\_\_\_\_\_\_\_, an independent research organisation based in **[INSERT COUNTRY NAME**]. I do not represent the government or any political party. We are studying the views of citizens in **[INSERT COUNTRY NAME]** about how the country is governed and how the economy is managed. We would like to discuss these issues with a member of your household.

**Note: The person must give his or her informed consent by answering positively. If participation is refused, walk away from the household and record this in the above table on “Reasons for Unsuccessful Calls.” Substitute the household using an interval of XXXXX households. If consent is secured, proceed to Respondent Selection.**

INTRODUCTION WITH SELECTED RESPONDENT

**If the selected respondent is not the same person that you first met, repeat Introduction:**

Good day. My name is \_\_\_\_\_\_\_\_\_\_\_\_. I am from \_\_\_\_\_\_\_\_\_\_\_\_, an independent research organisation based in **[INSERT COUNTRY NAME**]. I do not represent the government or any political party. We are studying the views of citizens in **[INSERT COUNTRY NAME]** about how the country is governed and how the economy is managed. We would like to discuss these issues with you.

**To ALL respondents:**

Your answers will be confidential. They will be put together with [**INSERT SAMPLE SIZE FOR GIVEN COUNTRY**] other people we are talking to us, to get an overall picture. It will be impossible to pick you out from what you say, so please feel free to tell us what you think. This interview will take about 15 minutes. There is no penalty for refusing to participate. Do you wish to proceed? **[Proceed with interview only if answer is positive. If participation is refused, walk away from the household and record this in the above table on “Reasons for Unsuccessful Calls.”]**

Please note that a supervisor may contact you later to review the work done by our interviewers.

**LANG.**

[\_\_\_] Language of interview: [PRECODED LIST OF ALL LANGUAGES]

**GEN.**

[\_\_\_] Gender of Respondent: Male 1 / Female 2

**AGE.**

[\_\_\_] Age: \_\_\_\_ [WHOLE NUMBERS ONLY ALLOWED]

**Programmer Instructions: If respondent is aged less than 18, SHOW the following text. “The respondent is aged under 18. stop interview and use cards to randomly draw another respondent in the same household.”**

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

***SECTION A***

|  |
| --- |
| FILTER: ASK ALL |

**Q1a.**

[\_\_\_] Overall, how much trust and confidence do you have in the following to do a good job in [INSERT COUNTRY NAME] and act in a fair manner whilst carrying out their responsibilities? **READ EACH ITEM THEN SAY...** Would you say you have no trust at all, not very much trust, a fair amount of trust or a great deal of trust?

**READ SCALE AS NECESSARY**

**PROG NOTE:**

**- SINGLE RESPONSE PER ROW**

**- RANDOMISE A THROUGH C**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | | No trust at all | Not very much trust | A fair amount of trust | A great deal of trust | **DO NOT READ**  Don’t know |
| A | **The government (including politicians, public servants or any kind of government agency)** | 0 | 1 | 2 | 3 | 99 |
| B | **The courts** | 0 | 1 | 2 | 3 | 99 |
| C | **The police** | 0 | 1 | 2 | 3 | 99 |

FILTER: ASK ALL

|  |
| --- |
| FILTER: ASK ALL |

**Q2.**

[\_\_\_] Now a question about corruption in government – by that I mean corruption involving politicians, public servants or any kind of government agencyin **[INSERT COUNTRY NAME]** **(PAUSE)**.

How much of a problem, if at all, is corruption in the government in this country? Is it…? **READ OUT ANSWER OPTIONS**

**PROG NOTE:**

**- SINGLE RESPONSE**

**- REVERSE 0 THROUGH 3**

|  |  |
| --- | --- |
| No problem at all | 0 |
| Fairly small | 1 |
| Quite big | 2 |
| A very big problem | 3 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q4.**

[\_\_\_] Over the past year, in your opinion, has the level of corruption in **[INSERT COUNTRY NAME]** …? **READ OUT**

**PROG NOTE:**

* **SINGLE RESPONSE**
* **REVERSE 0 - 4**

|  |  |
| --- | --- |
| Decreased a lot | 0 |
| Somewhat decreased | 1 |
| Stayed the same | 2 |
| Somewhat increased | 3 |
| Increased a lot | 4 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q5.**

[\_\_\_] How well or badly would you say the current government is handling the task of fighting corruption in government – would you say it’s handling it…? **READ OUT**

**PROG NOTE:**

* **SINGLE RESPONSE**
* **REVERSE 1-4**

|  |  |
| --- | --- |
| Very badly | 1 |
| Fairly badly | 2 |
| Fairly well | 3 |
| Very well | 4 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q31(a).**

[\_\_\_] I now want to ask you about the “Anti-Corruption Commission” in this country. How much, if anything, do you know about the “Anti-Corruption Commission”? *[Interviewer: Probe for strength.]*

**PROG NOTE:**

* **Insert the exact name for the equivalent of an Anti-Corruption Commission in this country**
* **SINGLE RESPONSE**
* **REVERSE 1-4**

|  |  |
| --- | --- |
| Never heard of them | 1 |
| Heard the name, but don’t know anything about what they do | 2 |
| A fair amount | 3 |
| A great deal | 4 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK Q31(a) == 2-4 |

**Q31(b).**

[\_\_\_] How well or badly would you say the “Anti-Corruption Commission”[[1]](#footnote-1) is doing at fighting corruption in this country?  *[Interviewer: Probe for strength of opinion.]*

**PROG NOTE:**

* **Insert the exact name for the equivalent of an Anti-Corruption Commission in this country**
* **SINGLE RESPONSE**
* **REVERSE 1-4**

|  |  |
| --- | --- |
| Very badly | 1 |
| Fairly badly | 2 |
| Fairly well | 3 |
| Very well | 4 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q6.**

[\_\_\_] How many of the following people do you think are involved in corruption – would it be none of them, some of them, most of them, or all of them? Firstly…?

**SAY IF NECESSARY:** How many of those people do you think are involved in corruption?

**READ SCALE AS NECESSARY**

**PAUSE AFTER EACH CATEGORY**

**PROG NOTE**

**- SINGLE RESPONSE PER ROW**

**- ROTATE A-M**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | | None | Some  of them | Most  of them | All  of them | **DO NOT READ**  Don’t know |
| A | **The President and Officials in his/her Office** [[2]](#footnote-2) | 1 | 2 | 3 | 4 | 99 |
| B | **The Prime Minister and Officials in his/her Office** [[3]](#footnote-3) | 1 | 2 | 3 | 4 | 99 |
| C | **Members of Parliament**[[4]](#footnote-4) | 1 | 2 | 3 | 4 | 99 |
| D | **Government officials** | 1 | 2 | 3 | 4 | 99 |
| E | **Local government councillors**[[5]](#footnote-5) | 1 | 2 | 3 | 4 | 99 |
| F | **Police** | 1 | 2 | 3 | 4 | 99 |
| G | **Judges and Magistrates[[6]](#footnote-6)** | 1 | 2 | 3 | 4 | 99 |
| H | **Religious leaders** | 1 | 2 | 3 | 4 | 99 |
| I | **Business executives** | 1 | 2 | 3 | 4 | 99 |
| J | **Workers in non-governmental organizations** | 1 | 2 | 3 | 4 | 99 |
| L | **Bankers** | 1 | 2 | 3 | 4 | 99 |
| M | **Army leaders** | 1 | 2 | 3 | 4 | 99 |

*\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

***SECTION B***

|  |
| --- |
| FILTER: ASK ALL |

**Q8(a).**

[T49A] I next want to ask you some questions about your experience with various public services in the last 12 months. Can you tell me in the past 12 months have you had contact with a public school?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Yes | 1 |
| No | 0 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE HAD CONTACT WITH A PUBLIC SCHOOL IN THE PAST 12 MONTHS (Q8(a)=1) |

**Q8(b).**

[T49C] And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a teacher or school official in order to get the services you needed from the schools?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE HAD CONTACT WITH A PUBLIC SCHOOL IN THE PAST 12 MONTHS (Q8(a)=1) |

**Q8(c).**

[] And how often, if ever, did you have to use your personal connections in order to get the services you needed from the schools?

**PROG NOTE:**

* **SINGLE CODE**
* **BACK FUNCTION**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ALL |

**Q9(a).**

[T49D] In the past 12 months have you had contact with a public clinic or hospital?

**PROG NOTE: SINGLE CODE**

|  |  |  |
| --- | --- | --- |
| A | Yes | 1 |
| B | No | 0 |
| C | **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE HAD CONTACT WITH A PUBLIC CLINIC OR HOSPITAL IN THE PAST 12 MONTHS (Q9(a)=1) |

**Q9(b).**

[T49G] And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a health worker or clinic or hospital staff in order to get the medical care you needed?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE HAD CONTACT WITH A PUBLIC CLINIC OR HOSPITAL IN THE PAST 12 MONTHS (Q9(a)=1) |

**Q9(c).**

[] And how often, if ever, did you have to use your personal connections in order to get the medical care you needed?

**PROG NOTE:**

* **SINGLE CODE**
* **BACK FUNCTION**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ALL |

**Q10(a).**

[T49H] In the past 12 months have you tried to get an identity document like a birth certificate, driver’s license, passport or voter’s card, or a permit, from government?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Yes | 1 |
| No | 0 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE TRIED TO GET AN IDENTITY DOCUMENT IN THE PAST 12 MONTHS (Q10(a)=1) |

**Q10(b).**

[T49K] And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a government official in order to get the document you needed?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE TRIED TO GET AN IDENTITY DOCUMENT IN THE PAST 12 MONTHS (Q10(a)=1) |

**Q10(c).**

[] And how often, if ever, did you have to use your personal connections in order to get the document you needed?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ALL |

**Q11(a).**

[T49L] In the past 12 months have you tried to get water, sanitation or electric services from government?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Yes | 1 |
| No | 0 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE TRIED TO GET WATER SANITATION OR ELECTRIC SERVICES FROM GOVERNMENT IN THE PAST 12 MONTHS (Q11(a)=1) |

**Q11(b).**

[T49N] And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a government official in order to get the services you needed?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE TRIED TO GET WATER SANITATION OR ELECTRIC SERVICES FROM GOVERNMENT IN THE PAST 12 MONTHS (Q11(a)=1) |

**Q11(c).**

[] And how often, if ever, did you have to use your personal connections in order to get the services you needed?

**PROG NOTE:**

* **SINGLE CODE**
* **BACK FUNCTION**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ALL |

**Q12(a).**

[T49O] In the past 12 months have you had contact with the police?

**PROG NOTE:**

* **SINGLE CODE**
* **BACK FUNCTION**

|  |  |
| --- | --- |
| Yes | 1 |
| No | 0 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE REQUESTED ASSISTANCE FROM THE POLICE IN THE PAST 12 MONTHS (Q12(a)=1) |

**Q12(b).**

[T49R] And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a police officer in order to get the assistance you needed, or to avoid a problem like passing a checkpoint[[7]](#footnote-7) or avoiding a fine or arrest?

**PROG NOTE:**

* **SINGLE CODE**
* **BACK FUNCTION**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ**  Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE REQUESTED ASSISTANCE FROM THE POLICE IN THE PAST 12 MONTHS (Q12(a)=1) |

**Q12(c).**

[] And how often, if ever, did you have to use your personal connections in order to get the assistance you needed, or to avoid a problem like passing a checkpoint or avoiding a fine or arrest?

**PROG NOTE:**

* **SINGLE CODE**
* **BACK FUNCTION**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ALL |

**Q13(a).**

[T49S] In the past 12 months have you had contact with the courts?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Yes | 1 |
| No | 0 |
| **DO NOT READ**  Don’t know | 99 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE REQUESTED ASSISTANCE FROM THE COURTS IN THE PAST 12 MONTHS (Q13(a)=1) |

**Q13(b).**

[T49T] And how often, if ever, did you have to pay a bribe, give a gift, or do a favour for a judge or court official in order to get the assistance you needed from the courts or to avoid a problem?

**PROG NOTE: SINGLE CODE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ALL RESPONDENTS WHO HAVE REQUESTED ASSISTANCE FROM THE COURTS IN THE PAST 12 MONTHS (Q13(a)=1) |

**Q13(c).**

[] And how often, if ever, did you have to use your personal connections in order to get the assistance you needed from the courts or to avoid a problem?

**PROG NOTE:**

* **SINGLE CODE**
* **BACK FUNCTION**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ANY WHO PAID A BRIBE 1 THRU 3 FOR ANY Q8(b), Q9(b), Q10(b), Q11(b), Q12(b), Q13(b), |

**Q14(a).**

[\_\_\_] And thinking about the most recent time that you paid a bribe, gave a gift, or did a favour in order to get a public service, what was your main reason for doing this? Was it that …. READ OUT ANSWER OPTIONS

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| You were asked to pay | 1 |
| You were not asked to pay but you knew it was expected | 2 |
| You offered to pay to get things done quicker or better | 3 |
| You were not asked to pay but you wanted to express your gratitude | 4 |
| Something else (Please Specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 97 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ANY WHO PAID A BRIBE 1 THRU 3 FOR ANY Q8(b), Q9(b), Q10(b), Q11(b), Q12(b), Q13(b), |

**Q14(b).**

[\_\_\_] And thinking about the last time that you paid a bribe, gave a gift, or did a favour in order to get a public service, did you report the incident to a government official or someone in authority?

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| No | 0 |
| Yes | 1 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ANY WHO USED YOUR PERSONAL CONNECTIONS 1 THRU 3 FOR ANY Q8(c), Q9(c), Q10(c), Q11(c), Q12(c), Q13(c), |

**Q21(a).**

[\_\_\_] And thinking about the most recent time that you had to use *your personal connections* in order to get a public service, what was your main reason for doing this? Was it that …. READ OUT ANSWER OPTIONS

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| I would have not received the service without my personal connection. | 1 |
| I wanted to get a quicker or better service than what is usually offered | 2 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

**Q32.**

[\_\_\_] Since the introduction of coronavirus/COVID-19related emergency measures and restrictions, has anyone in the police or state institutions asked you or a member of your household for a bribe, gift or favour in return for bypassing these restrictions?

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| Yes | 1 |
| No | 0 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

|  |
| --- |
| FILTER: ASK ALL |

**Q15.**

[\_\_\_] In this country, can ordinary people report incidents of corruption without fear, or do they risk retaliation or other negative consequences if they speak out?

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| Can report without fear | 0 |
| Fear reprisals | 1 |
| Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q16**.

[\_\_\_] And thinking about if you were to report a case of corruption committed by a government official, how likely is it that appropriate action would be taken against them? Is it… **READ OUT ANSWER OPTIONS**

**PROG NOTE:**

* **SINGLE RESPONSE**
* **REVERSE 0 - 3**

|  |  |
| --- | --- |
| Not at all likely | 0 |
| Not very likely | 1 |
| Somewhat likely | 2 |
| Very likely | 3 |
| **DO NOT READ** Don’t know/Haven’t heard | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q17**.

[\_\_\_] Sextortion is a form of corruption which occurs when someone who has been entrusted with authority or power says that they will give a benefit (such as quicker service, approval of documents, a job or promotion or opportunity, better grades, or avoiding a fine or imprisonment) in exchange for sexual favours such as sexual activity, inappropriate touching, exposing body parts, or posing for sexual photos.

Thinking about your own experience or experiences had by people you know, how often, if at all, has a public official implied either openly or suggestively to either yourself or someone you know, that they will grant a government benefit in exchange for sexual favours?

**PROG NOTE: SINGLE RESPONSE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| Or have you had no contact with any public officials ever | 4 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |

**Q19(b).**

[\_\_\_\_] In the past 5 years, how many times, if at all, has anyone tried to offer **you** a **bribe or special favour** to vote in a particular way at a national, regional or local election? Has that happened to you…? **READ OUT**

**PROG NOTE: SINGLE RESPONSE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |
| **DO NOT READ** Refused | 98 |
| **DO NOT READ Not applicable - c**ould not vote | 97 |

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

***SECTION C***

|  |
| --- |
| FILTER: ASK ALL |

**Q22.**

[\_\_\_] And next, for each of the following statements that I read out, please tell me whether you strongly disagree, tend to disagree, neither agree nor disagree, tend to agree or strongly agree.

**READ OUT STATEMENTS A THROUGH E. PAUSE AFTER EACH.**

**SAY IF NECESSARY:** Do you strongly disagree, tend to disagree, neither agree nor disagree, tend to agree or strongly agree**?**

**PROG NOTE:**

* **SINGLE RESPONSE PER ROW**
* **RANDOMISE A - E**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | | Strongly disagree | Tend to disagree | Neither agree nor disagree | Tend to agree | Strongly agree | Don’t know [DNR] |
| A | Ordinary people can make a difference in the fight against corruption | 0 | 1 | 2 | 3 | 4 | 99 |
| B | The government takes the views of people like me into account when making decisions | 0 | 1 | 2 | 3 | 4 | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q30.**

[\_\_\_] To what extent do you agree or disagree with the following statements (pause):

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Strongly disagree | Disagree | Neither agree nor disagree *[Do not read]* | Agree | Strongly agree | Don’t know [DNR] |
| Ant1. | The government is pretty much run by a few big interests looking out for themselves. | 1 | 2 | 3 | 4 | 5 | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q25(a).**

[\_\_\_] In this country there is the right by law for citizens to access key facts and data from the government. Were you aware that you have the right to request information from government, or were you not yet aware that you had this right?

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| Yes, I was aware | 1 |
| No, I was not yet aware | 0 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q25(b).**

[\_\_\_] In some cases, public bodies make information and facts publicly accessible, for example on their website. In other cases, citizens request (such as via a letter, email or telephone call) that the public body provides them with the information they need. In the last 12 months how often, if at all, have you officially contacted a public body to request any information? Have you done this… **READ OUT ANSWER OPTIONS**

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| Never | 0 |
| Once or twice | 1 |
| A few times | 2 |
| Often | 3 |
| **DO NOT READ** Don’t know | 99 |

And finally some questions about you. Please note that they are only for administrative purposes

|  |
| --- |
| FILTER: ASK ALL |

**Q26.**

[\_\_\_] Which of the following best describes your working status?

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| Working full-time (more than 30 hours per week) | 0 |
| Working part-time (less than 30 hours per week) | 1 |
| Not working and looking for work | 2 |
| Retired | 3 |
| Does not work and Not seeking for job | 4 |
| Student | 5 |
| Homemaker | 6 |
| **DO NOT READ** Refused to answer | 98 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK IF Q26 == 0 AND 1 OTHERWISE SKIP to Q.29. |

**Q27.**

[\_\_\_] What is your main occupation? [Do not read options. Code from responses.]

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| Subsistence farmer (produces only for home consumption) | 0 |
| Peasant Farmer (produces both for own consumption and some surplus produce for sale) | 1 |
| Commercial Farmer (produces mainly for sale) | 2 |
| Farm worker | 3 |
| Fisherman | 4 |
| Trader / Hawker / Vendor | 5 |
| Miner | 6 |
| Domestic Worker / Maid / Char / House helper | 7 |
| Armed Services/ Police / Security Personnel | 8 |
| Artisan / skilled manual worker in the formal sector | 9 |
| Artisan / skilled manual worker in the informal sector | 10 |
| Clerical Worker | 11 |
| Unskilled manual worker in the formal sector | 12 |
| Unskilled manual worker in the informal sector | 13 |
| Businessperson (works in company for others) | 14 |
| Businessperson (Owns small business of less than 10 employees) | 15 |
| Businessperson (Owns large business of 10 or more employees) | 16 |
| Professional Worker (e.g., lawyer, accountant, nurse, engineer, etc.) | 17 |
| Supervisor / Foreman | 18 |
| Teacher | 19 |
| Government Worker | 20 |
| Employees in the retail sector | 21 |
| Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_ **PLEASE POST CODE** |  |
| **DO NOT READ** Refused to answer | 98 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK IF Q26 == 3 THRU 6 |

**Q28.**

[\_\_\_] What was your last main occupation?

**PROG NOTE:**

* **SINGLE RESPONSE**
* **PLEASE DO NOT READ OPTIONS – CODE FROM ANSWER.**

|  |  |
| --- | --- |
| Never had a job | 0 |
| Subsistence farmer (produces only for home consumption) | 1 |
| Peasant Farmer (produces both for own consumption and some surplus produce for sale) | 2 |
| Commercial Farmer (produces mainly for sale) | 3 |
| Farm worker | 4 |
| Fisherman | 5 |
| Trader / Hawker / Vendor | 6 |
| Miner | 7 |
| Domestic Worker / Maid / Char / House helper | 8 |
| Armed Services/ Police / Security Personnel | 9 |
| Artisan / skilled manual worker in the formal sector | 10 |
| Artisan / skilled manual worker in the informal sector | 11 |
| Clerical Worker | 12 |
| Unskilled manual worker in the formal sector | 13 |
| Unskilled manual worker in the informal sector | 14 |
| Businessperson (works in company for others) | 15 |
| Businessperson (Owns small business of less than 10 employees) | 16 |
| Businessperson (Owns large business of 10 or more employees) | 17 |
| Professional Worker (e.g., lawyer, accountant, nurse, engineer, etc.) | 18 |
| Supervisor / Foreman | 19 |
| Teacher | 20 |
| Government Worker | 21 |
| Employees in the retail sector | 22 |
| Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_ **PLEASE SPECIFY** |  |
| **DO NOT READ** Refused to answer | 98 |
| **DO NOT READ** Don’t know | 99 |

|  |
| --- |
| FILTER: ASK ALL |

**Q29.**

[\_\_\_] What is your highest level of education? **DO NOT READ OPTIONS – CODE FROM ANSWER.**

**PROG NOTE:**

* **SINGLE RESPONSE**

|  |  |
| --- | --- |
| No formal education | 0 |
| Informal schooling only | 1 |
| Some primary schooling | 2 |
| Primary school completed | 3 |
| Some secondary school | 4 |
| Secondary school completed | 5 |
| Some higher secondary/equivalent | 6 |
| Higher secondary/equivalent completed | 7 |
| Some Bachelor/equivalent degree | 8 |
| Bachelor/equivalent degree completed | 9 |
| Masters/equivalent degree or above | 10 |
| DO NOT READ Refused to answer | 98 |

|  |
| --- |
| FILTER: ASK ALL |

**Q30.**

[\_\_\_] To finish, thinking about the amount of income your household has to buy what you want, would you say that your household has…? - **READ THE SCALE BELOW**

**PROG NOTE:**

* **SINGLE RESPONSE**
* **REVERSE 4 - 0**

|  |  |
| --- | --- |
| Definitely enough to buy what we want with no difficulties | 4 |
| Just enough to buy what | 3 |
| We can manage with difficulties | 2 |
| We need to borrow, spend savings to buy things | 1 |
| We can’t buy at all what we want, we have no savings or no income | 0 |
| **DO NOT READ** Refused to answer | 98 |

1. [↑](#footnote-ref-1)
2. Edit/ Remove as appropriate depending on the political system of the country [↑](#footnote-ref-2)
3. Edit/ Remove as appropriate depending on the political system of the country [↑](#footnote-ref-3)
4. Revise depending on what is the words used to refer to elected representatives in the legislative office of the country [↑](#footnote-ref-4)
5. Translate to refer to officials who are elected to the lowest administrative area [↑](#footnote-ref-5)
6. Magistrates should be translated to refer to lower level courts. [↑](#footnote-ref-6)
7. For example, a traffic or pedestrian stop point [↑](#footnote-ref-7)